



**core**TELECOM

0300

Phone Numbers

For Charities, Non-Profits and Public Sector

**Donation!**

Core Telecom are delighted to offer an  
0300 telephone number,  
absolutely free of charge!



## | An Ethical Number Range

03 Numbers were introduced by OFCOM to clear up varying (and often confusing) call costs to most 08 numbers. Any call to a 03 number is charged at exactly the same rate as any call to a 01 or 02 landline. This effectively makes the call free from any mobile or landline with bundled minutes.

## | UK Wide Non-Geographic Number

03 number ranges are classed as non-geographic, allowing you to advertise across the country. It also creates a highly professional image for your business or organisation and you can advertise alongside the largest brands in the country.

## | Cost Effective for Your Organisation

Many UK charities and public bodies have operated 0800 numbers for their advice and helplines as these are 'Freephone', but new operating charges have meant an 0800 is now significantly more expensive to operate. In 2015 all calls to 0800 numbers, including from mobiles were made free, but the cost was passed onto the organisations who operate them.

Many providers of 0800 numbers have now added a surcharge of up to 7p per minute for all calls that originate from a mobile. None of these extra costs are associated with the 03 range.

# | Why Choose a 0300 Number?

OFCOM has reserved the 0300 range for charities, non-profit organisations and the public sector. They were introduced to:

“Increase certainty, trust and confidence in the numbers that consumers use to call public services and voluntary services” – OFCOM

The cost to call an 0300 number costs the same as any call to a 01 or 02 landline, even from a mobile phone. This makes the calls effectively free from most phones as they are included within all monthly minute bundles.

They offer all the benefits of any 08 number, but without the often-confusing call costs and increased charges to host them.

Some of the UK’s leading charities and public sector bodies are now using 0300 numbers for their main inbound numbers, helplines and fundraising campaigns:

 0300 123 1022	 0300 330 5580	 0300 330 3322	 0300 790 0400
 0300 636 2012	 0300 330 0659	 0300 330 1234	 0300 300 9990
 0300 123 0346	 0300 200 1292	 0300 636 2012	 0300 003 0555

# | Our Charity Experience

We're proud to work with some fantastic charities who are delighted with our service and dedicated team:

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The support of companies such as Core Telecom helps us to make a real difference to people's lives. Core's donation of the helpline and their wider support for the Trust is warmly welcomed.

- Barrie Oldham, Chief Executive

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I just wanted to say that your service has been GREAT. Really helpful from the very first enquiry right through the process and your fast response. We've been really impressed by the answering service and are already finding the virtual switchboard a better way of managing our limited resources by directing calls to the appropriate person automatically. We are sure that as we grow and use the system more, we will find more ways of utilising it to support our charitable objectives. Thank you.

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Our 03 number helps us to provide a low-cost way for the public to get in touch and access our services easily. We want to ensure we are able to help as many children and families as possible so our incoming calls are vital to letting us speak to them directly.

- Tony Curtis MBE – Chairman – Dreams & Wishes

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# | About Us

Core Telecom is an independent network which currently handles in excess of 400 million minutes per annum. We are directly interconnected with BT through a series of IP and fixed connections which guarantees our service and security.

As one of the leading carriers in the UK, we specialise in inbound call solutions and provide a full range of non-geographic and geographic numbers, coupled with industry leading call management solutions. As well as being a leader in hosted internal phone systems and Bulk SMS functionality.

# | What Core Telecom are offering?

Working with charities is something very close to our heart here at Core Telecom and is instilled at every level of the company. Organisations such as yours change people's lives for the better every day and deserve as much support as possible, so that you can continue doing what you do best. Whilst we are not able to give a cash donation to every charity in the country, we would like help by offering what we do best.

With this in mind, we would be delighted to support your organisation by supplying you with a complete inbound solution in the form of an 0300 number with unlimited inbound minutes and a host of personalised features such as:

- Welcome Messages
- Voicemail to email
- Call Queue
- Keypad Options
- Multiple diverts
- Call whisper
- Time of Day Routing
- Dedicated account manager
- Online Control
- Inbound Call Stats
- Hold Music
- Unlimited inbound minutes

Further to this, if you already have an inbound solution, we can actually bring your existing number across to our network free of charge and with no downtime. This allows you to retain your current marketing whilst still taking advantage of our offer for your organisation.

# | Okay, how do I sign up?

Signing up to Core Telecoms Charity donation could not be easier and you would just need to follow the below link to be taken to our digital sign-up document. This will provide us with the information we need to get you started:

[CLICK HERE](#)

# | Sounds great, but I need more information

If you would like to discuss our donation in more detail, or discuss how this may work for your charity, you can call us on 0330 111 6770 to speak to our team who will be able to talk you through what Core Telecom are providing.

Or

If you would prefer to speak via email, you can contact us via [charities@coretelecom.co.uk](mailto:charities@coretelecom.co.uk)

Whichever option you choose, one of our team will be delighted to assist you in getting the very best service to help your charity manage their inbound telecoms solution, all without any cost to your organization.

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